



DURVAS DIPAK CHODANKAR

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Experience Summary

- 10+ Years of experience on designing, developing, and customization of Microsoft Dynamics CRM applications on Dynamics 365, CRM 2016- 2011, Power Apps, Power Automate, Azure, Kingsway Soft, customer service, marketing, and field service, MS SharePoint 2010
- Expertise on Power Platform like Power Apps, Power Automate, Power Virtual Agents and Power BI
- Implementing architectural framework; ensuring that best practices for coding, architecture & security are employed
- Drive the technical discussion with the customer on the various programs
- Extensively worked in Sales, Service module, Marketing and Fields Service Module of Dynamics 365
- Experience as a pre-sales consultant involved in creating solutions, effort estimation, pricing and creating proposals/RFP responses.
- Ensuring quality of deliverables through automation, review
- Implement the correct set of tools for smooth execution of the SDLC phases
- Good expertise in data migration, integration, and CRM rollout
- Proficient in executing the project in agile –Scrum model
- Hosted app on Microsoft App source using Azure Hosting platform.
- Deployed the CRM components using CICD Process
- Self-motivated, Creative, and goal-oriented with disciplined approach & innovation skills coupled with high degree of flexibility, commitment, and optimism

Skills Summary

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| Domain | Banking, Insurance, Loan, Sales, Service , Healthcare |
| Programming Languages | C#.Net, My SQL, Asp.net, JavaScript, HTML, MS SharePoint 2011, MS SQL Server |
| Dynamic CRM Versions | D365 CE, Power Platform, MS CRM 2011,2013,2015, 2016, |
| DB / Packages | SQL Server 2012 |
| Power Platform | Power Apps, Power Automate, Power Virtual Agent, Power BI, AI Builder, RPA |

Professional Certifications/ Trainings

Microsoft Certified Trainer 2021-2022

Microsoft AUTOMATATHON 2021—1st Runner-Up

Microsoft Power Platform Developer PL 400

Microsoft Power Platform App Maker PL 100

Microsoft Power Platform Fundamentals PL 900

Microsoft Dynamics CRM 2016 Customization and Configuration MB2 – 712

Microsoft Dynamics 365 Customization and Configuration MB2 – 716

Microsoft Dynamics 365 for Sales MB2 – 717

Microsoft Dynamics 365 for Customer Service MB2 – 718

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Work Experience

| Project 1 | | | |
|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------|
| Project Name | Otis -GSS | Team Size | 35 |
| Start Date | June 2022 | End Date | Till Date |
| Project Description | <ul style="list-style-type: none"> This Project includes Development and Designing of Power Platform Demos for Microsoft Corporation. | | |
| Role & Contribution | <ul style="list-style-type: none"> Find the best tech solution to solve existing business problems. Describe the structure, characteristics, behavior, and other aspects of the D365 solution to project stakeholders. Define features, development phases, and solution requirements. Provide specifications according to which the solution is defined, managed, and delivered. Accompany all new application architectures and deployments with contingency plans. Prepare specialized deployment processes to support disaster recovery and business continuity scenarios. Conduct quarterly reviews of deployment activities and deployment operations | | |
| Tools | <ul style="list-style-type: none"> Dynamics 365 Power Platform with Microsoft Azure and GitHub | | |

| Project 2 | | | |
|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------|
| Project Name | Power Platform COE | Team Size | 5 |
| Start Date | June 2021 | End Date | June 2022 |
| Project Description | <ul style="list-style-type: none"> This Project includes Development and Designing of Power Platform Demos for Microsoft Corporation. | | |
| Role & Contribution | <ul style="list-style-type: none"> As a Microsoft Power Platform CoE Admin take ownership of Microsoft Power Platform administration, nurturing, and operations Identify white space, build solutions, IPs, skills competencies, differentiator to ensure unique positions of LTI Implement Data loss prevention (DLP) policy management Build new tools and accelerators, drive trainings, upskills/cross skills programs Experience as a pre-sales consultant involved in creating solutions, effort estimation, pricing and creating proposals/RFP responses | | |
| Tools | <ul style="list-style-type: none"> Dynamics 365 Power Platform with Microsoft Azure and GitHub | | |

| Project 3 | | | |
|--------------|-----------------------|-----------|-----------|
| Project Name | Microsoft Corporation | Team Size | 5 |
| Start Date | June 2020 | End Date | July 2021 |

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| Project Description | This Project includes Development and Designing of Power Platform Demos for Microsoft Corporation. | |
| Role & Contribution | <ul style="list-style-type: none"> • Serve as Solution architect / designer / Team Lead during entire project to streamline project execution • Creating HLD, designing solution, oversee implementation • Requirement's analysis, Conducting design workshops, code reviews • Responsible for Solution development, Testing, CutOver Go-live activities • Worked on complex solutions <ul style="list-style-type: none"> ○ Fast Fleet- solution for Citizen Dev and Pro Dev to showcase capabilities of Power Platform ○ Secure Loan Generator – Automated solution to easy transition of banks and customers ○ Contoso Music-Leveraged Power Platform features to deliver Solution for Retail Industry ○ Contoso Elevator- Leveraged Power Platform features to deliver Solution for Elevator Company ○ Health and Safety Alert-Leverage Power Platform to showcase HSA application for a Pharmaceutical Company ○ Utilized SAP Connector to display SAP Data in Power Apps ○ Forrester solution using COE toolkit to display Governance and Admin features in Power Platform ○ Microsoft Data Verse-Created Power App within Microsoft DataVerse for Teams ○ Utilized SAP Connector and Robotic Process Automation to showcase how Power Platform can seamlessly integrate with SAP application and other legacy application • Leading the Project with team size of 5 members. • Control Monitor and Escalate the Delivery Schedule • Coordinate between Microsoft Users and LTI team | |
| Tools | Dynamics 365 Power Platform with Microsoft Azure and GitHub | |
| Project 4 | | |
| Project Name | GSS -Otis | Team Size: 25 |
| Start Date | Feb 2020 | End Date: May 2020 |
| Project Description | This Project included Development of D365 CRM application with Sales Module. | |

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| Role & Contribution | <ul style="list-style-type: none">• Leading the Development track for the Project with team size of 10 members.• Development of JavaScript web resource, HTML, and plugins in CRM.• Created a utility using console application to update data.• Worked on customization including creation of forms, Business process flow, Business rules, Workflows etc.• Fixing Bugs related to CRM.• Performed deployments in various environment using Azure DevOps• Handled various activities from development and support Team.• Worked on Agile methodology/user stories• Worked on TFS for code storage and Git Hub tools• Worked on CRM Security/Access Management |
| Tools | Dynamics 365 on premise Version 9.0, Visual Studio 2017, Azure DevOps, Microsoft Azure |

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| Project 5 | | | |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------|
| Project Name | BBnT | Team Size | 20 |
| Start Date | Dec 2019 | End Date | Jan 2020 |
| Project Description | Managed planning, designing and solutioning of the project used in Microsoft Dynamics 365 Online platform for Sales Industry. | | |
| Role & Contribution | <ul style="list-style-type: none"> Development of JavaScript web resource and plugins in CRM. Planning Project Activities and Providing Technical and Functional Feedback to Development Team | | |
| Tools | Dynamics 365 online Version 9.0, Visual Studio 2015, XRMTtoolbox | | |
| Project 6 | | | |
| Project Name | Otis -Call Center and Field Service | Team Size | 20 |
| Start Date | August 2017 | End Date | Nov 2019 |
| Project Description | Solutioning and Development of the project used in Microsoft Dynamics 365 Online platform for Call Center and Field Service Module | | |
| Role & Contribution | <ul style="list-style-type: none"> Development of JavaScript web resource and plugins in CRM. Hosting Azure Application and creating Function Apps for the Module | | |
| Tools | Dynamics 365 online Version 9.0, Visual Studio 2015, XRMTtoolbox | | |
| Project 7 | | | |
| Project Name | Microsoft App source | Team Size | 5 |
| Start Date | Jan 2017 | End Date | July 2017 |
| Project Description | This Project included designing, solutioning and development of App which was to be hosted on Microsoft App source using Azure Hosting Platform. It used Microsoft Dynamics 365 Online platform for Service Industry. | | |
| Role & Contribution | <ul style="list-style-type: none"> Development of JavaScript web resource, HTML and plugins in CRM. Used OOB Customization and Configuration. Created a utility using console application for updating age of customer's cases. | | |
| Tools | Dynamics 365 online Version 9.0, Visual Studio 2015 | | |
| Project 8 | | | |
| Project Name | Aditya Birla Group Sales | Team Size | 3 |
| Start Date | Nov 2016 | End Date | Dec 2016 |

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| Project Description | Adiya Birla has been recognized amongst the Top and Fastest Growing Banks in various Indian Banking League Tables by prestigious media houses and Global Advisory Firms and has received several national and international honors for our various Businesses including Corporate Investment Banking, Treasury, Transaction Banking, and Sustainable practices through Responsible Banking. |
| Role & Contribution | <ul style="list-style-type: none"> Development of JavaScript web resource and plugins. CRM OOB Customization and Configuration. Design of Technical Document. Created a utility using console application for updating User's role and team. Worked on Reports and Dashboards Implemented Sales and Service Module |
| Tools | MS CRM 2015 on-premise, Visual Studio 2013, Xrmttoolbox, Ribbon Workbench |

| Project 9 | | | |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------|
| Title | Birla SunLife Life Insurance | Team Size | 3 |
| Start Date | Apr 2016 | End Date | Oct 2016 |
| Project Description | This Live Project was done on the module Direct Marketing Sales using Microsoft Dynamics CRM 2016 [®] . | | |
| Role & Contribution | <ul style="list-style-type: none"> Worked on JavaScript, Ribbon Customization. Worked on Dashboard and Reports. Worked on Plugins. Implemented Sales Module Worked on CRM Security/Access Management | | |
| Tools | MS CRM 2016 on-premises, Visual Studio 2013, Xrmttoolbox, Ribbon Workbench | | |

| Project 10 | | | |
|---------------------|--------------------------------------------------------------------------------------------------------------------|-----------|------------|
| Title | Mahindra Finance Connexions | Team Size | 4 |
| Start Date | Oct 2015 | End Date | March 2016 |
| Project Description | This Live Project was done on the Lead Module using Microsoft Dynamics CRM 2015 [®] for Mahindra Finance. | | |

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| Role & Contribution | <ul style="list-style-type: none"> • Worked on JavaScript, Ribbon Customization. • Worked on Plugins. • Customization and Configuration. • Worked on customization including creation of forms, workflowsetc. • Implemented Marketing Module | | |
| Tools | Microsoft Dynamics CRM 2015, Visual Studio 2013, XrmToolbox, Ribbon Workbench | | |
| Project 11 | | | |
| Title | Naprod Life Sciences | Team Size | 1 |
| Start Date | Aug 2014 | End Date | Sept 2015 |
| Project Description | CRM 2011 is implemented for internal projects to track Sales & Marketing details of Naprod and Macchem, to track the SFA details into CRM (Tour Plan, Attendance) and to monitor doctor's details into CRM (Using Campaign) | | |
| Role & Contribution | <ul style="list-style-type: none"> • Worked on JavaScript, Ribbon Customization. • Worked on Plugins. • Customization and Configuration. • Worked on customization including creation of forms, workflowsetc. • Worked on SSRS Reports. • Worked on Dashboards and Charts. | | |
| Tools | Microsoft Dynamics CRM 2011, Visual Studio 2010, Ribbon Workbench | | |

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| Tools | Microsoft Dynamics CRM 2011, Visual Studio 2010, Ribbon Workbench |
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Organizational Experience

| Organization | Location | Start Date | End Date | Designation |
|-------------------------|----------|---------------|----------------|------------------------|
| LTI | Mumbai | November 2-19 | Present | Technical Project Lead |
| Accenture Solutions LTD | Mumbai | August 2017 | November 2019 | Sr Consultant |
| C Centric Solutions LTD | Mumbai | October 2015 | July 2017 | Sr Consultant |
| Macchem Life Sciences | Mumbai | August 2014 | September 2015 | Consultant |
| Workhardt LTD | Mumbai | October 2012 | July 2014 | IT Officer |

Educational Qualification

Durvas Chodankar

Education & Credentials

- Master's in computer application (MCA)
- Bachelor's in computer science (Bsc Computer Science)

Personal Details

Date of Birth : 8th November 1988

Marital Status : Married

Nationality : Indian

Languages Known : English, Hindi, Marathi (Read & Write)

Travel Readiness

Currently posses

US - H1B Work Permit with Valid visa till 2024September